

# BOSCH

**Use and Care Manual**

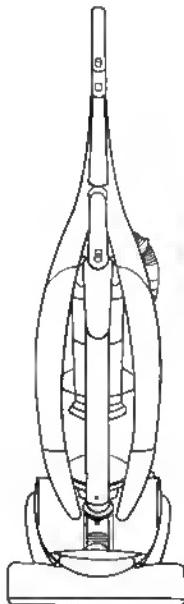
**For Household Use Only**

**Notice d'utilisation et d'entretien**

**Usage domestique uniquement**

**Manual de instrucciones y cuidado**

**Sólo para uso doméstico**



**BUC11700UC Upright Vacuum**

## **Important Safeguards**

- **Do not** leave appliance when plugged in. Unplug from outlet when not in use and before servicing.
- **Do not** pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Hold plug when rewinding onto cord reel. Do not allow plug to whip when rewinding.

## **Recommandations importantes**

- **N'abandonnez pas** l'appareil lorsqu'il est branché. Débranchez-le du secteur lorsque vous ne l'utilisez pas ou avant de l'ouvrir pour des opérations d'entretien.
- **Ne tirez pas** l'appareil à l'aide du câble, ne vous servez pas du câble comme d'une poignée, ne coincez pas le câble dans une porte, ne forcez pas le câble contre des bords tranchants. Ne déposez pas d'appareil sur le câble. Ne laissez pas le câble près de sources de chaleur.
- Tenez la prise lorsque vous rembobinez le câble. Ne la laissez pas aller dans tous les sens pendant que vous rembobinez.

## **Medidas de seguridad importantes**

- **No** dejar el aparato enchufado. Desenchufarlo de la toma de corriente cuando no se use y antes del mantenimiento.
- **No** tirar ni transportar el aparato con ayuda del cable, no usar el cable como mango, no cerrar una puerta con el cable debajo ni tirar de él por cantos o esquinas puntiagudas. No pasar el aparato por encima del cable. Mantener el cable lejos de las superficies calientes.
- Sujetar el enchufe cuando el cable se enrolle en el carrete. Evitar que dé latigazos al enrollarse el cable.

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# **Important Safeguards**

## **Use as directed**

### **NOTE**

This vacuum cleaner is intended for use in the home and not for industrial purposes. The vacuum cleaner must be used exclusively in accordance with the specifications stated in the instructions. The manufacturer shall not be held liable for any damages which arise from use which is not as directed or has been caused by an incorrect operation of the vacuum cleaner. Therefore, please ensure that the following information is observed and heeded.

## **Safety information**

### **READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE**

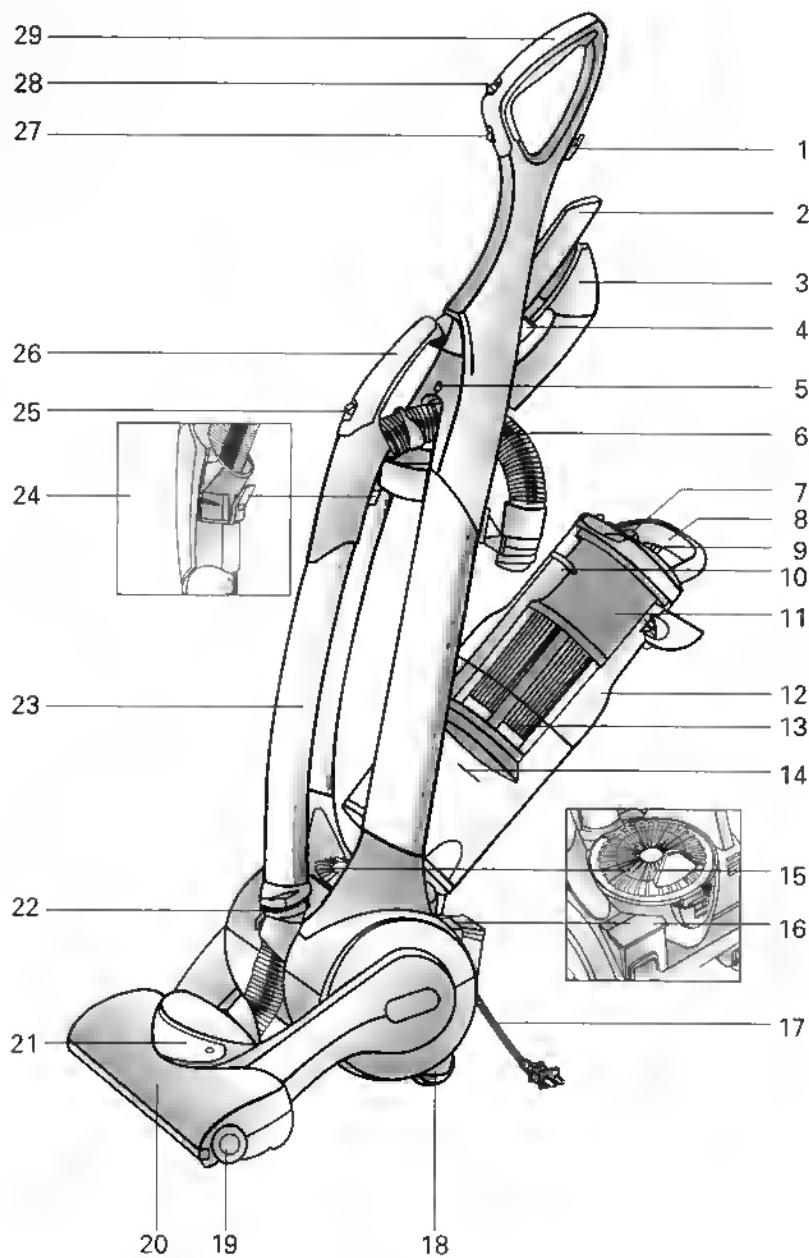
### **WARNING** - To reduce the risk of fire, electric shock, or injury:

### **CAUTION**

- **Do** operate the appliance only with original dust bags.
- **Do** operate the appliance only by using original spare parts, accessories or optional accessories. Use only as described in this manual.
- **Do** connect and start up the vacuum cleaner only in accordance with the information stipulated on the identification plate.
- **Do** supervise children whenever they are around an operating appliance to prevent injury to the child and possible damage from misuse of the appliance.
- **Do** protect the vacuum cleaner from external weather conditions, dampness and heat sources.
- **Do** switch off and unplug the appliance if suction stops or at the event of any other fault.
- **Do** switch off and unplug the appliance before any assembly, cleaning, or maintenance work is done on it in order to avoid electrical shock hazard
- **Do** supervise children whenever they are around an operating appliance to prevent injury to the child and possible damage from misuse of the appliance.
  
- **Do not** operate the brush on or next to people or animals or let the tube or nozzles get close to your face or head to prevent entanglement or possible injury from flying debris.
- **Do not** operate the appliance if any part of it is damaged to prevent injury to the operator or bystanders.
- **Do not** vacuum without the dust bag.
- **Do not** handle plug or appliances with wet hands.
- **Do not** use appliance as a step.
- **Do not** re-use or wash the filters.

- **Do not** remove any screws.
- **Do not** use the power cord to carry or transport the vacuum cleaner.
- **Do not** vacuum up sharp objects to prevent injuries when opening or emptying the appliance
- **Do not** vacuum up damp substances or liquids to avoid electrical shock hazard.
- **Do not** pull on the power cord in order to remove the plug from the socket.
- **Do not** damage the power cord, for example by wedging it under a door, pulling it over sharp edges or carrying the unit by the cord. A damaged power cord presents both a shock hazard and a fire hazard.
- **Do not** use a damaged appliance.
- **Do not** use outdoors or on wet surfaces.
- **Do not** allow to be used as a toy. Close attention is necessary when used by or near children.
- **Do not** use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- **Do not** put any objects into openings. Do not use with any opening blocked; keep free of dust, lint, hair and anything that may reduce air flow.
- **Do not** use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- **Do not** pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- **Do not** use without dust bag and/or filters in place.
- Use extra care when cleaning on stairs.
- Turn off all controls before unplugging.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- For safety, the vacuum cleaner is fitted with a temperature safety switch, which automatically switches the vacuum cleaner off if it is blocked and overheating. If the switch activates, switch off the ON/OFF button, unplug the power cord from the wall socket and make sure that the nozzle, suction tube and hose are not blocked. Also check whether the filter needs to be changed. Having removed the fault, leave the vacuum cleaner to cool down for at least one hour. The safety switch will reset, restoring power to the unit and you can then use it again.

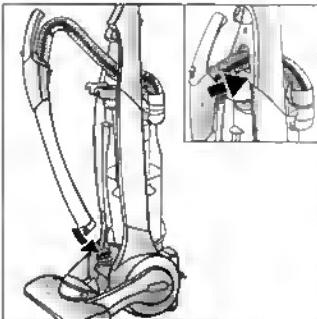
## **SAVE THESE INSTRUCTIONS!**



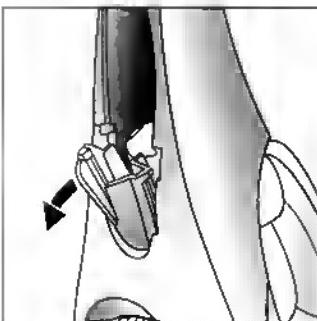
## Description of appliance

- 1 Power cord hook
- 2 Crevice nozzle
- 3 Upholstery nozzle
- 4 Accessories holder
- 5 Safety button
- 6 Suction hose
- 7 Dust release button
- 8 Container release and carrying handle
- 9 Cartridge filter ejector
- 10 Flap unlocking button
- 11 Filter mesh (for large particles)
- 12 Dirt container
- 13 HEPA cartridge filter (for fine particles)
- 14 Capacity level marks
- 15 Exhaust filter (permanent filter)
- 16 Button for automatic cord rewind
- 17 Power cord
- 18 Wheels
- 19 Brush roll
- 20 Brush facing
- 21 Headlight
- 22 Brush ring
- 23 Removable suction tube
- 24 Hose release button
- 25 Tube release button
- 26 Tube handle
- 27 On/off button for appliance
- 28 On/off button for brush roll
- 29 Soft-touch handle

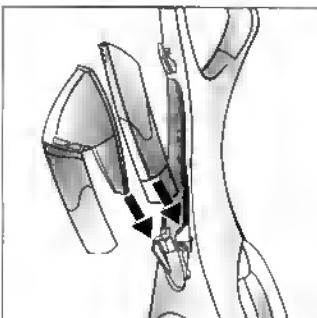
## Starting up



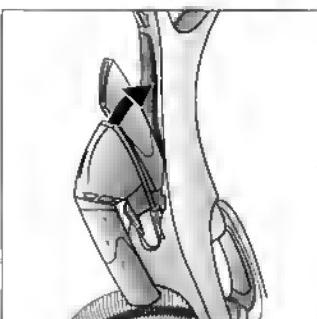
Connect the suction tube to the opening on the blower housing and press the tube handle against the appliance in the direction of the arrow until you hear it click into place.



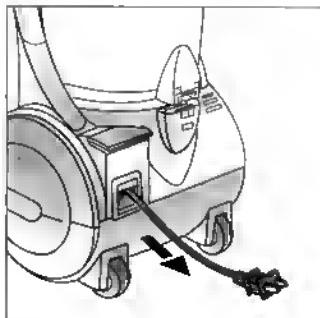
To stow the accessories, fold out the accessories holder from the back of the appliance.



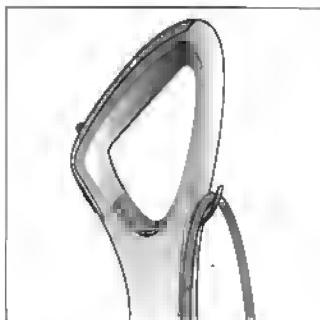
Attach the crevice and upholstery nozzles.



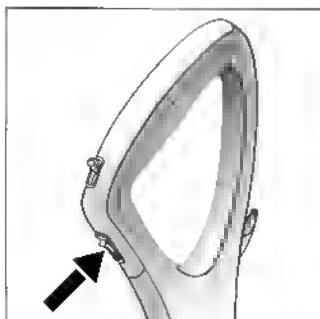
Fold in the accessories holder.



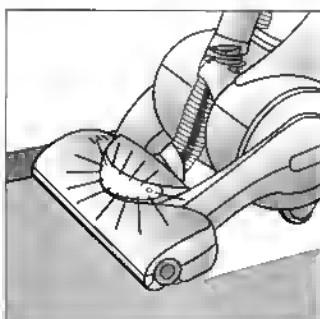
Holding the power cord by the plug, pull out the required length and plug it into the wall socket.



For easier handling while vacuuming, hook the power cord onto the power cord hook.

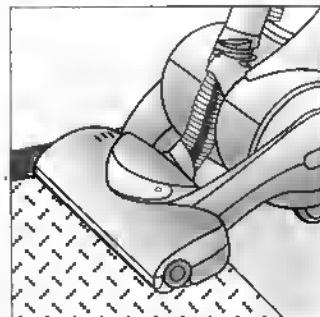
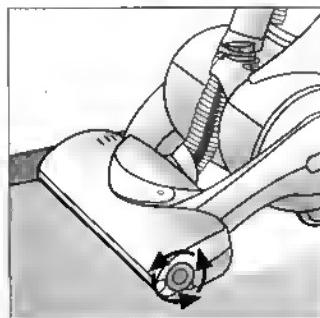
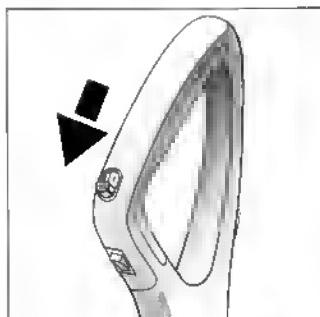
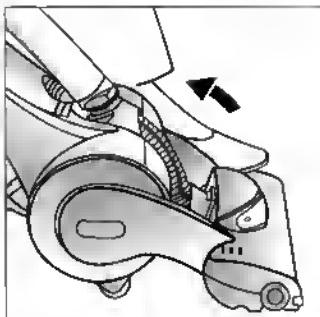


Switch the UPRIGHT vacuum cleaner on or off by pressing the on/off switch.



The integrated floor lamp in the electrobrush only goes on when the UPRIGHT vacuum cleaner is switched on.

## Brush vacuuming



### Please note

The brush roller is automatically switched off when it is in the vertical parked position.

Tilt the UPRIGHT vacuum cleaner back before you start vacuuming.

At the same time, use your foot to press the brush facing down onto the carpet

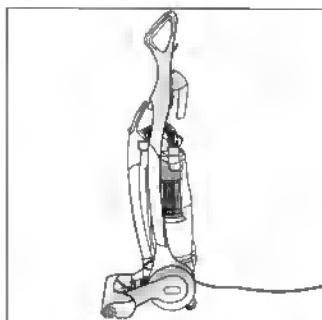
### Brush vacuuming on carpeted floors:

The brush roll is switched on or off using the on/off switch

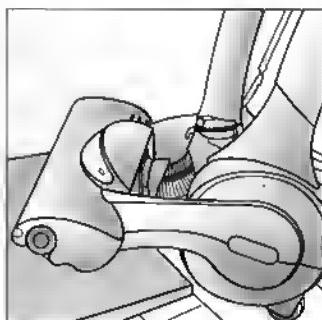
The rotating brush roll loosens deeply embedded dirt and brings it to the surface.

### Vacuuming on different surfaces:

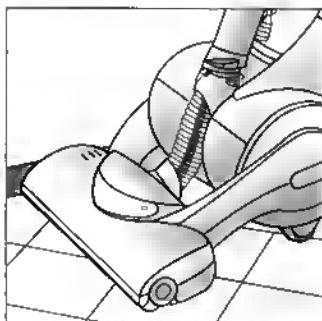
Automatic height adjustment of the brush facing for use on different surfaces.



Unlock the UPRIGHT vacuum cleaner for passing over obstacles easily or vacuuming on thick carpets.

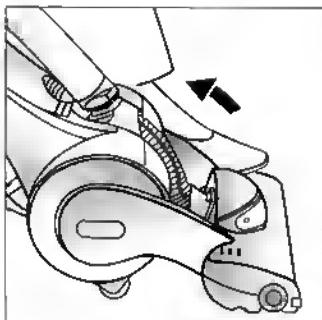


You can then pass over these obstacles easily by tilting the UPRIGHT vacuum cleaner.



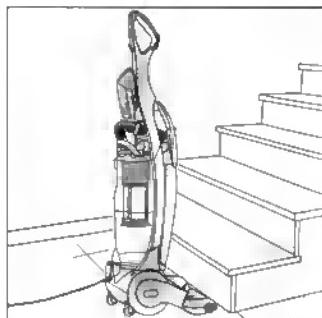
#### Vacuuming on smooth surfaces:

Switch off the brush roll to obtain the best results when vacuuming smooth surfaces.



- Bring the UPRIGHT vacuum cleaner into its vertical locking position if vacuuming is paused briefly. The brush roll switches off automatically in this position, thus preventing any damage to the carpet.
- To switch the UPRIGHT vacuum cleaner on again when you resume vacuuming, tilt it back. The brush roll switches on again automatically.

## Vacuuming with accessories

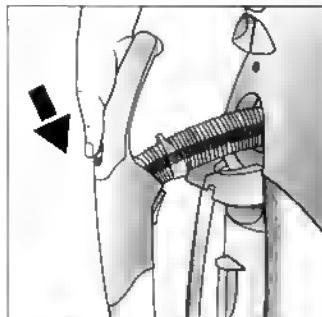


The two accessory parts may be used on the suction tube and on the hose.

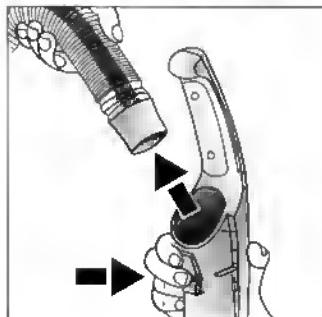
### On stairs

#### **Please note**

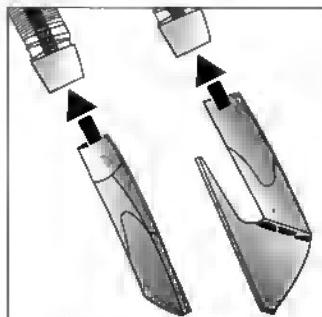
For safety reasons when vacuuming stairs, leave the UPRIGHT vacuum cleaner on the bottom stair.



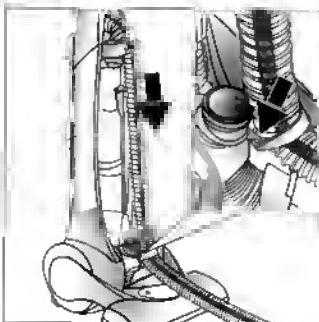
Press the release button to release the suction tube.



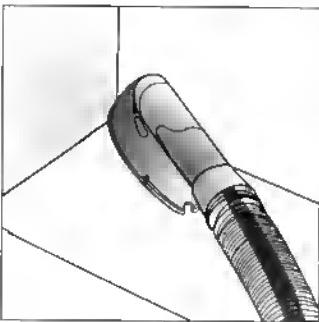
Pull out the hose to the stop and release it by pressing the release button.



Then attach the accessory.



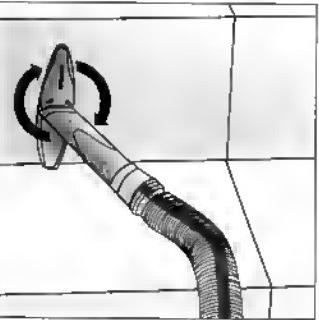
Straighten the hose and hook it into the fastening ring to prevent the UPRIGHT vacuum cleaner from toppling over during use.



#### Vacuuming in corners and on edges

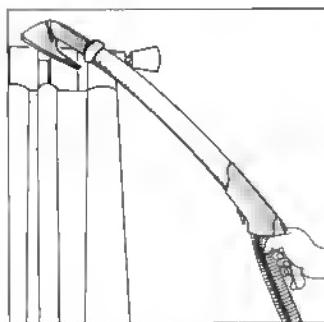


#### Vacuuming on stairs



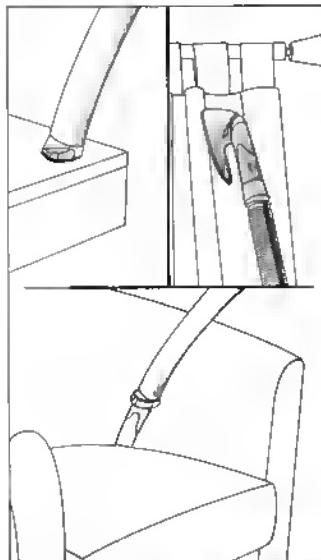
#### Vacuuming vertical surfaces

The nozzle head may be turned through 360° to allow vacuuming in poorly accessible areas.

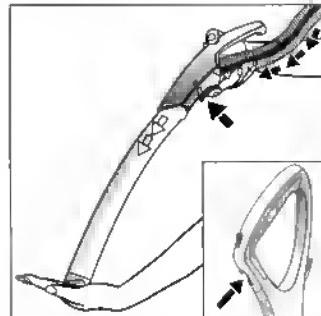


- We recommend using the suction tube as an extension for long reaches.
- Slide the suction hose into the suction tube until the locking mechanism engages.

## Vacuuming upholstery, furniture and curtains



- Release the suction tube.
- The suction tube with built-in brush ring can be used for cleaning surfaces.

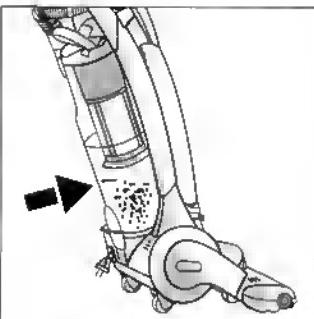


After vacuuming, slide the suction hose back into the suction pipe.

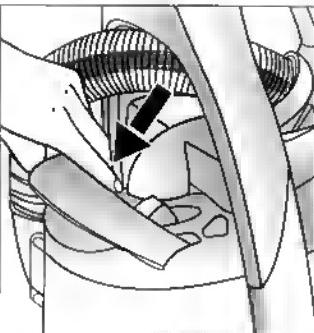
This is easiest if you switch on the brush vacuum cleaner, cover the suction pipe on the brush ring with your hand and press the hose release button.

The resulting low pressure pulls the suction hose back into the suction pipe automatically.

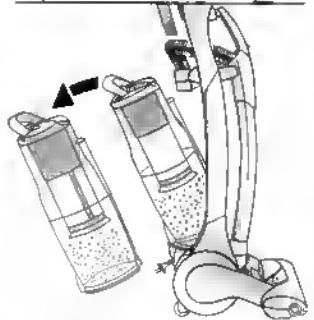
## Emptying the dirt container



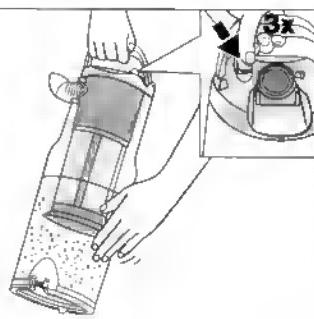
The container must be emptied as soon as or before the maximum capacity mark is reached.

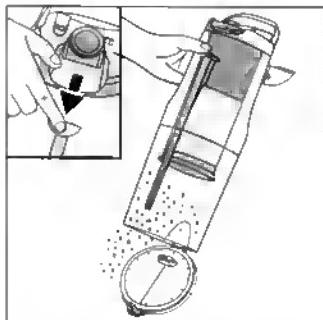


Unlock and remove the dirt container by pushing the carrying handle in the direction of the arrow.



- Tapping the container several times with your hand loosens adhering dust.
- Pressing the dust release button 3 times loosens any fine particles adhering to the filter container and cartridge filter.



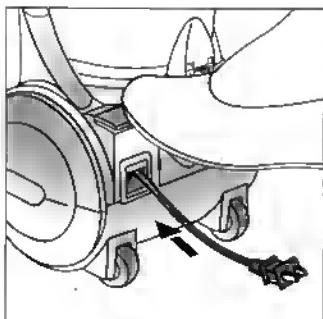


- Press the flap unlocking button to empty the container.
- After emptying, close the flap and refit the dirt container.

#### **! Please note**

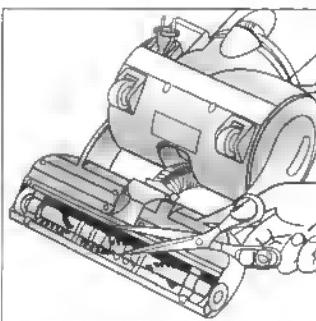
- After vacuuming a few times, the inside of the dirt container may be scratched and may start to look opaque.  
This does not affect the performance of the brush vacuum cleaner in any way, it will continue to function as normal.

#### **After work**



- Switch off the UPRIGHT vacuum cleaner and unplug the power cord from the wall socket.
- Pressing the button for automatic cord rewind draws in the power cord automatically.

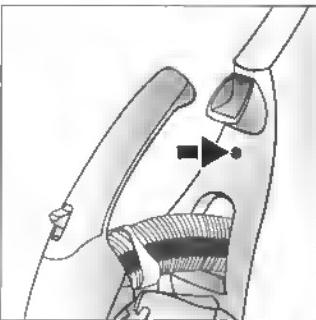
## Troubleshooting



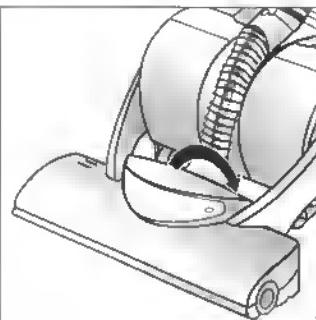
### Brush roll blocked

The motor switches off automatically if the brush roll is blocked during operation by vacuuming up awkward foreign objects, or if strands of carpet are wrapped around it.

- Switch off the UPRIGHT vacuum cleaner and unplug the cord from the plug before fixing the blockage.
- Using a pair of scissors, cut through any threads or hairs caught by the brush roll that have wrapped around the guides.

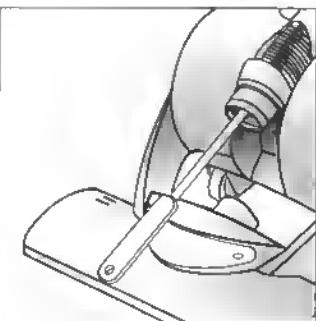


Once the problem has been fixed, the UPRIGHT vacuum cleaner can be switched back on again after approximately 2 minutes by pressing the safety button.

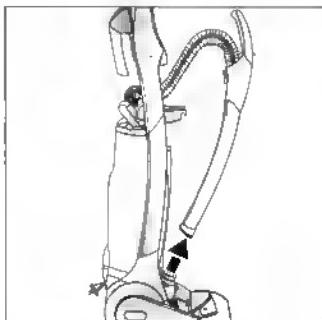


### Blockage in the brush facing

- Turn the hose in the direction of the arrow and pull it out.
- Release the suction tube.

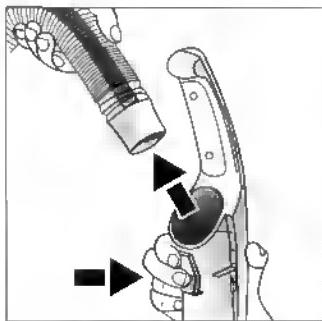


- The blockage can now be removed by using e. g. the displayed brush.  
Brush not included in delivery.
- Then replace the observation window and reattach the hose and suction tube.

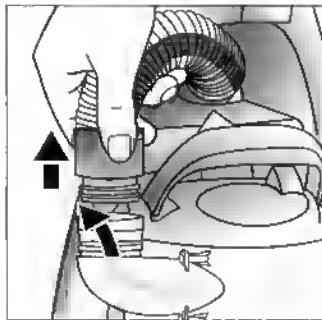


### Blockage in the suction hose

Remove the suction tube.



Release the hose from the suction tube.



Pull the suction hose to one side and remove it from the dirt container by pulling in the direction of the arrow.



- The blockage can now be removed by using e. g. the displayed brush.  
Brush not included in delivery.
- Then replace the suction hose by repeating the above procedure but in reverse order.

### **Cartridge filter blocked**

Under certain conditions, e.g. when vacuuming fine particles, the cartridge filter can become blocked  
=> Suction is reduced

- Empty the dirt container first
- Unlock the filter container by turning it in the direction of the arrow and then removing it.

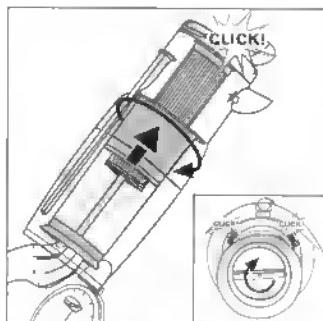
Pressing the eject button releases the cartridge filter.

Knocking the cartridge filter carefully in the direction of the arrow loosens dirt from the filter.

Replacing the cartridge filter after cleaning:  
**The cartridge filter must be heard to click into place.**  
Close the lid.

#### **Please note**

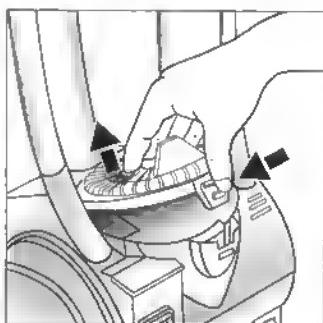
- Do not wash or brush the filter.  
This filter has a sensitive surface and so is damaged easily.



- Replace the filter container and click it into place by turning it in the direction of the arrow.
- Close the flap and refit the dirt container.

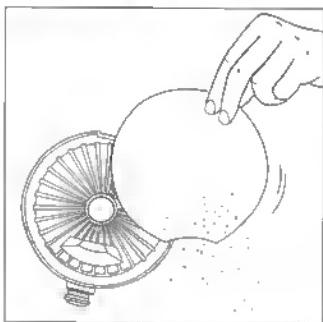
#### **! Please note**

- The dirt container can only be fitted if the cartridge filter has been inserted into the UPRIGHT vacuum cleaner.



#### **Cleaning the exhaust filter**

- Remove the dirt container
- Loosen the exhaust grille by pressing the locking tab, and remove it.



- Remove the exhaust filter and shake it clean.
- Replace the cleaned exhaust filter and fit the exhaust grille.

## **Maintenance**

- Before the appliance is cleaned, ensure that it has been switched off and unplugged.
- Vacuum cleaners and accessories made of plastic can be cleaned using a general commercial plastic cleaner.

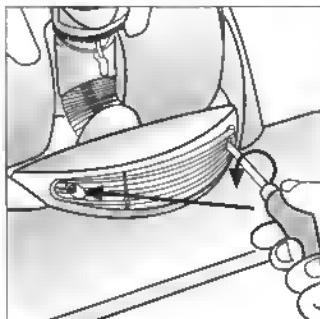
**Do not use scouring agents, glass or all-purpose cleaners.**

**Never immerse the vacuum cleaner in water!**

- If necessary, the dust compartment can be cleaned using another vacuum cleaner, or simply cleaned with a dry dust cloth / dust brush.

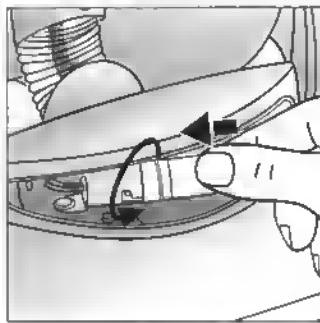
Subject to change without notice.

## Changing the Halogen Light Bulb

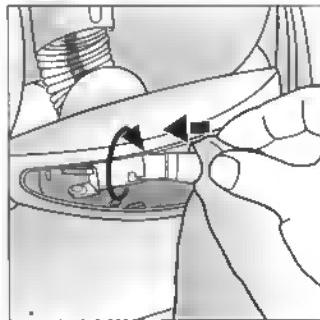


If the halogen light bulb burns out, you can replace it as follows:

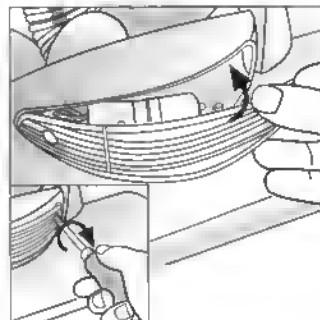
- Disconnect the power cord and allow the halogen light bulb to cool.
- Unscrew the screws and remove the light cover.



- Remove the burned out halogen bulb from its socket by pushing it and turning it in the direction indicated by the arrow and dispose of it.



- Holding it with a cloth to protect its surface, insert the new halogen bulb.



- Attach the light cover using both screws.

## **BOSCH Small Appliance Warranty**

BSH Home Appliances («BOSCH») warrants all new small appliances to be free from original defects in design, materials and workmanship for one (1) year after the sale to the original owner.

Within the stated warranty period, BOSCH will repair or replace, at its sole option, any small appliance or parts thereof which prove defective under the conditions of normal use and service at no charge to you. It is the owner's responsibility to return the appliance for repair. Repaired and replacement small appliances and parts shall be the same or as close in appearance as possible to the original for the purposes of this warranty.

Should you require service of your BOSCH small appliance, please contact customer service at 1-866-44-BOSCH. Repair of BOSCH appliances should only be performed by qualified technicians.

This warranty is limited to the original consumer purchase and is not transferable. Specifically excluded from this warranty are failures caused by accident, misuse, neglect, abuse, including tampering, use of frequency or voltage other than marked on the product, and use for commercial purposes.

To the extent allowed by law, this warranty sets out your exclusive remedies, whether for negligence or otherwise. BOSCH will not be liable for any consequential or incidental damages, losses or expenses.

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